



PAY LESS WHEN YOU GET CARE FROM CHOICEDOCS

When you need care, you'll save when you see a primary care provider (PCP) or specialist who's part of our ChoiceDocs program. These PCPs and specialists have shown that they offer effective, affordable healthcare. Depending on your plan, you'll pay a lower or even no copayment for office visits when you see these ChoiceDocs. This benefit is available to PPO plan members.

How to find ChoiceDocs:

- Visit members.bcidaho.com and log in to your member account.
- Select Cost Advisor from the right menu.
 - o You'll then need to select the name of the person on your plan who's looking for care.
- You'll be taken to the provider search tool. At the top of the page, be sure that you've selected your network from the *All Networks* drop-down menu.
 - o Please note that you can only search for ChoiceDocs providers in a PPO network.
- From the **Browse by Category** drop-down menu, select **Medical Care** and either **Primary Care** or **Specialists**.
- Select the type of primary care or specialty care that you need.
- You'll see a list of doctors based on your search.
 - o You can narrow your results to only show ChoiceDocs providers by selecting **All Tiers**, then **ChoiceDocs**
- Find the **ChoiceDocs text** next to those doctors who are part of the program.

FAOs

Why are some providers part of ChoiceDocs and others aren't?

Costs vary between healthcare providers. Prices can depend on the facility where they practice, what kind of tests they order and other factors. Blue Cross of Idaho looks at the costs that come with the providers we contract with. We use that data to find those who offer effective, affordable care and let you know that these providers are ChoiceDocs in our provider directory.

How much will I have to pay to see a ChoiceDocs provider?

Check your plan documents to find out what your copayments are to see ChoiceDocs and non-ChoiceDocs PCPs and specialists.

Do I have to visit a ChoiceDocs provider when I need care?

If you do not visit a ChoiceDocs provider, you will only pay the regular plan copayment. You are not charged a higher copayment or extra fees. However, you will save money with a lower or no copayment for office visits if you see a ChoiceDocs provider.